



ASHLAND INC. • P.O. BOX 14000 • LEXINGTON, KENTUCKY 40512 • PHONE (606) 357-7000

PURCHASING & LOGISTICS DEPARTMENT

October 1, 1999

To Whom It May Concern:

Valvoline has utilized the services of Wooster Motor Ways for twelve years. They have provided equipment for us at several origins, and have been an excellent service carrier. We have found that they have been dependable, creative and honest in meeting our shipping needs.

Sincerely,

A handwritten signature in blue ink that reads "Joseph D. Stiles". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Joseph D. Stiles
Transportation Analyst IV